



MUKWANO GROUP PROFILE 2011

The Mukwano Group of Companies is the leading manufacturer of Fast Moving Consumer Goods (FMCG) in the Great Lakes region, producing a wide range of high quality and affordable market leader brands in soaps, edible cooking oils and fats, detergents, beverages, personal care products and plastics.

We have proudly been at the forefront of Uganda's economic resurgence since the 1980s and our products can be found in almost every household in the greater Eastern African region. Our 100% commitment towards meeting the demands of the market and offering satisfaction to our customers through our superlative products and consummate service is rivalled but unmatched in the region.

Mukwano is an equal opportunity provider that employs over 6,000 staff across the region and invests heavily in its human resource through on job-training, workshops, seminars and other capacity building activities that aim at ensuring high productivity and motivation of our staff.

Apart from providing employment to thousands of people, together with related benefits such as health care, we also contribute enormously to the national reserves in terms of tax revenue. Mukwano is among the top 10 biggest and most compliant tax payers in Uganda.

Our products as well as our manufacturing and operational systems are certified by the Ugandan National Bureau of Standards (UNBS); Uganda Halal Bureau and ISO 9001:2008 & ISO 22000:2005 Quality Austria in recognition of our stringent adherence to quality standards and safety regulations in production and in the work environment.

Predominantly engaged in manufacturing of edible oil and fats; laundry and toilet soap; powder and liquid detergent; personal care and hygiene products; domestic and commercial plastics and fresh drinking water in Uganda and Tanzania, the Mukwano Group today has diversified further its business interests into commercial agriculture, property development and logistics and supply.

In line with our motto, "Continual Quest for Excellence", the Group continuously modernizes and upgrades its infrastructure and manufacturing facilities with the aim of achieving the highest quality levels attainable and responding to our customer needs and preferences.

Recognising the global business changes and challenges, the Mukwano Group comprising of Mukwano Industries (U) Limited, A. K. Plastics (U) Limited, Mukwano Personal Care Products Limited, A. K. Oils & Fats (U) Limited and A. K. Transporters (U) Limited deploys world class IT and systems infrastructure across all its Group companies and business operations, which are powered by SAP.

OUR VISION: TO BECOME THE SUPPLIER OF CHOICE FOR FAST MOVING CONSUMER GOODS IN EAST AND CENTRAL AFRICA

OUR MISSION: TO ENSURE TIMELY DELIVERY OF QUALITY, AFFORDABLE PRODUCTS TO OUR CUSTOMERS IN EAST AND CENTRAL AFRICA

OUR CORE VALUES:

- To touch the lives of families in East and Central Africa every day.
- We shall gather and evaluate customer feedback to continually improve the quality of our products and services to our valued customers.
- Our employees are an asset of our business; they positively contribute to our growth and we are committed to enhance their skills.

- We demonstrate integrity, respect and confidence with all our vendors and associates in pursuit of fair business practices.
- We believe in responsible corporate citizenship with substantial focus on conserving our environment.

CORPORATE SOCIAL RESPONSIBILITY (CSR):

For several years, the Group has been touching people’s lives in the region through its high quality and affordable goods in the market and this has been combined with steps undertaken to help needy communities and vulnerable groups to alleviate poverty, wage war against HIV/AIDS and other killer diseases, promote cultural and uphold cultural institutions, promote education and healthy living as well as contribute towards other charitable causes and events.

Mukwano works with rural communities in Uganda’s Bunyoro and Lango regions in the development of strategic partnerships in farming, agro processing and farmer out grower schemes. Our activities include agricultural extension services, specialised trainings and model farm visits designed to improve agricultural production and enhance farming skills of rural smallholder farmers.

Today, Mukwano is the largest buyer of cotton seed, sunflower, soya, sesame and green tea from out growers in Uganda with an investment in a modern oil and seed mill in Lira District, in Northern Uganda. We work hand-in-hand with Ugandan farmers to ensure that the fruits of our labour are enjoyed by all in the East African region with maximum benefits for the farmers’ families and friends

We value human progress and improvement of welfare of all people and have forged strong partnerships with other corporate companies and organisations that share this ideology with us such as Standard Chartered Bank, Sight Savers International and many others in joint CSR programmes and ventures that aim at uplifting marginalised sections of the community such as Persons With Disabilities (PWDs), orphans and hospitalised patients.

Mukwano will continue to uphold all human values such as dignity, respect for nature, conservation of our environment and several others in all our business engagements and day-to-day operations in order to ensure sustainability of our business and remain an exemplary business entity for the entire regional business community.

